



PRIVACY STATEMENT

NLDOOSH collects and holds personal information about our families to ensure that the best possible service is provided and to meet the requirements of the Children and Young Persons (Care and Protection) Act 1998.

We are very careful with the storage and use of personal information. It is retained securely in hard copy and electronic formats.

Personal information is used only for purposes related to the provision of our services and the care of our child/ren. It is accessible by staff employed by NLDOOSH and may be provided to government agencies, partners and contractors of NLDOOSH and/or similar.

By way of our enrolment terms and conditions, parents/ guardians provide permission for NLDOOSH to disclose personal information as necessary and acknowledge that they will not hold NLDOOSH liable for any breach of privacy or confidentiality by government agencies, partners of NLDOOSH and/or similar.

NLDOOSH staff and/or contractors are legislatively bound to report situations where they consider that the child/ren are at risk of significant harm. When this occurs, it is done so as a report under the relevant legislation and is not a breach of privacy.