

Newsflash 14 – 2019

Message from the Business Administrative Manager

NO CHILD CARE SUBSIDY PAID FOR ABSENCES AT THE END OF AN ENROLMENT

Is your child's enrolment with New Lambton OOSH ending at the end of Term 4?

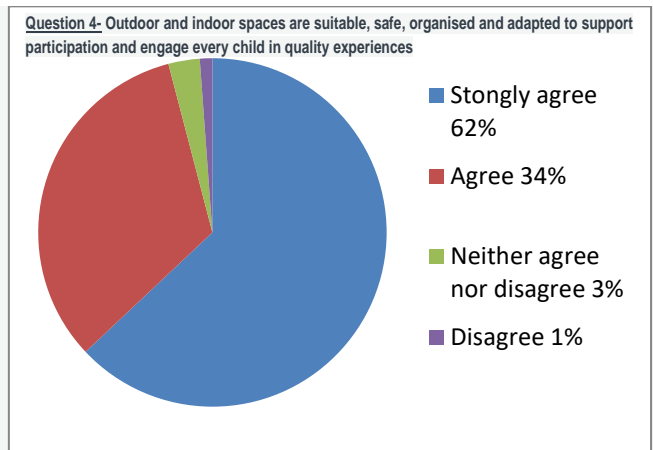
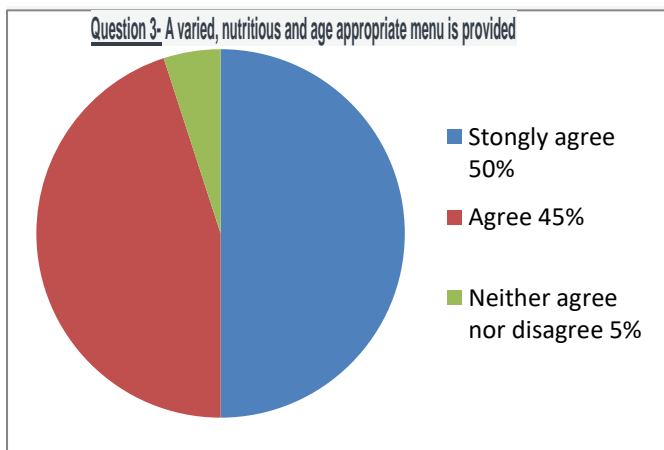
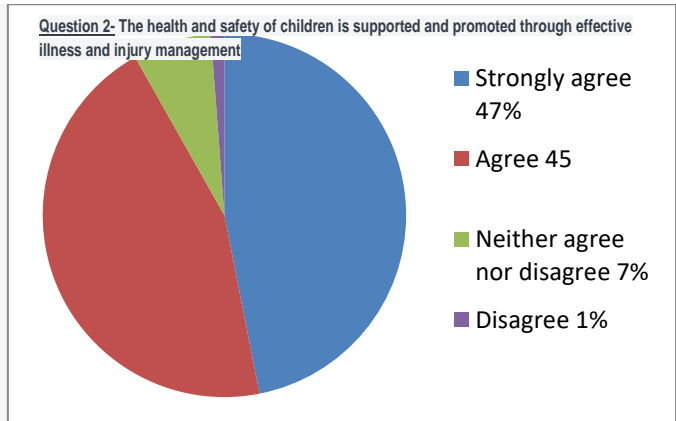
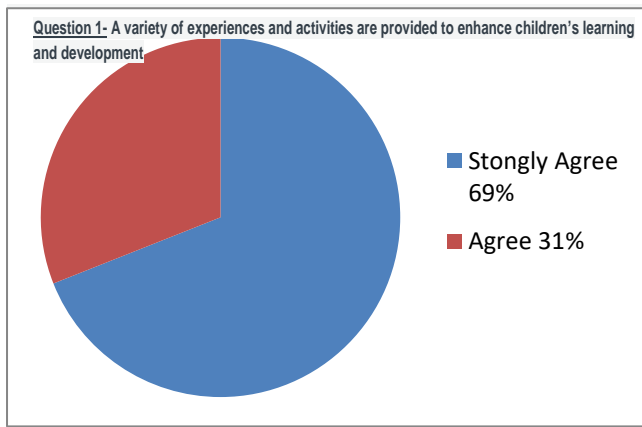
When an enrolment is ending, child care subsidy will only be paid for attendances up to the child's last physical attendance at OOSH. In other words, no child care subsidy will be paid for any absences after your child's last physical attendance. It is common for children to have absences at the end of Term 4, so just remember that your child care subsidy payment will be affected if your child is absent.

If you are planning many absences at the end of Term 4 (eg if you're leaving for a holiday before the school term ends) please contact Jacqui to discuss your particular situation.

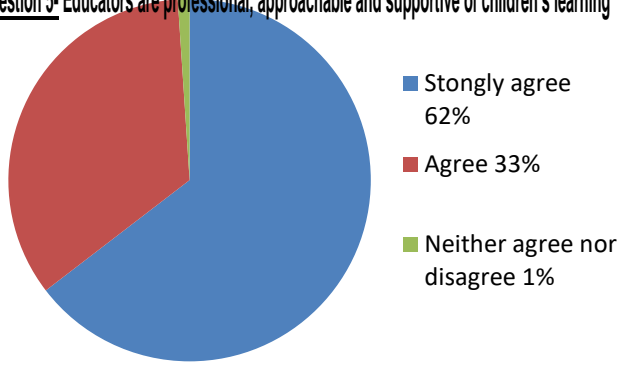
Parent Survey Results

Thankyou to those families who completed are parent survey in Term 3 2019. Below are the results of 104 surveys that were completed out of 348. Your feedback is always important to us. It helps us to maintain and improve our service and the care that we provide to your children. Please feel free to provide feedback at any time, either via, email, in person or in our parent comment books.

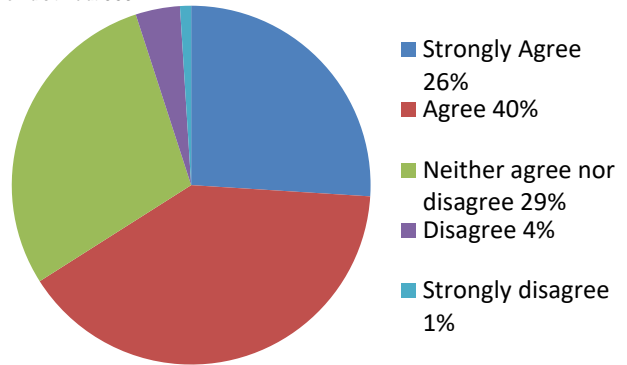
Your OOSH Team



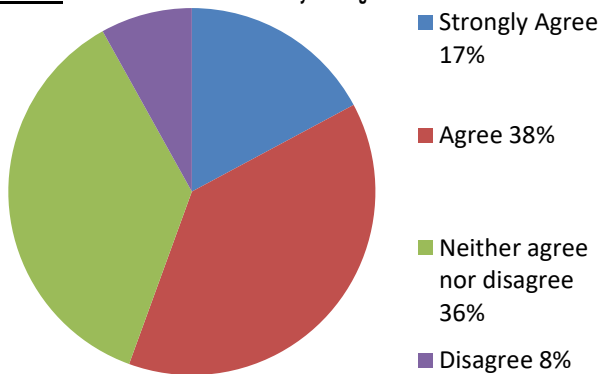
Question 5- Educators are professional, approachable and supportive of children's learning



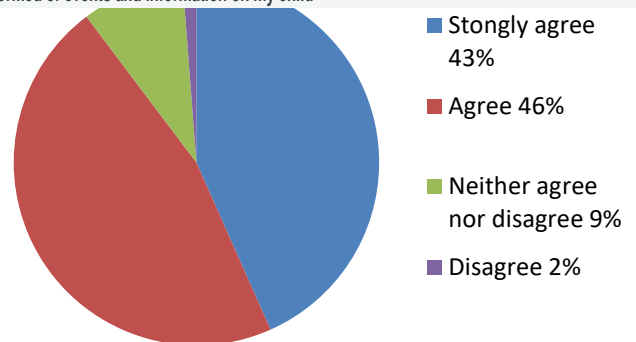
Question 6- The new observation format via HubHello is informative and keeps me updated on my child's time at OOSH



Question 7- The website is informative and easy to navigate



Question 8- There is an appropriate amount of communication from the service keeping me informed of events and information on my child



Question 9- Any questions or queries I have about the book-keeping system the centre uses for family accounts are dealt with adequately

